



## Benefits of Extending Your Warranty

**Deluxe warranty. Full Coverage**

Order Number:  
[WAR1,2,41,42,51,52]  
[RWAR1,2,41,42,51,52]

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## Our deluxe extended warranty gives you reliability and improved performance for years to come.

PowerSight offers a powerful mix of reliability, accuracy, and capability. Even though it is unlikely that your system will need a repair under warranty, we recommend you purchase an extended warranty. Our deluxe warranty program provides an affordable way to protect the effectiveness of your investment in PowerSight and also to benefit from the ongoing improvements of our products. The benefits of an extended warranty are:

- ✓ Free software upgrades (added value)
- ✓ Free firmware upgrades (added value)
- ✓ Free calibration (\$200 value)
- ✓ Free warranty repair (peace of mind)
- ✓ Limited free hardware upgrades
- ✓ Limited free shipping charges.

### Free Software Upgrades

PowerSight Manager (PSM-A) software is continually upgraded. Minor and major feature enhancements are regularly added, as well as fixes and improvements for the ease of use. As long as you are under warranty, you are entitled to free downloads of the latest versions of PSM-A. This will keep you compatible with Windows versions Win7 and newer (older versions have also been compatible, but are no longer guaranteed).

### Free Firmware Upgrades

The software that runs PowerSight (the “firmware”) is continually upgraded. Minor and major feature enhancements are added, as well as fixes and improvements to the speed of operation and for the ease of use. As long as you are under warranty, you are entitled to a free upgrade to the latest version of firmware. [Please note: Owners of PS250 and PS3000 must make prior arrangement before returning their meters for a firmware upgrade. All other models of meters (e.g. PS4550) can upgrade via the internet.]

### Free Calibration

As long as you are under our deluxe warranty, you are entitled to one free calibration per year. Although your PowerSight meter’s accuracy is stable, it is good practice to obtain annual NIST-traceable calibrations. [Please note: You must make prior arrangement before you return your unit for a calibration.] [Please note: If you require recording of actual measurements during the calibration process, an additional charge applies.] We recommend that you return your meter with all current probes so they can be calibrated, as well.

### Free Warranty Repair

PowerSight is reliable, but while under warranty, any defect or failure of the product that is due to a defect in design or manufacture will be covered. Other failures that occur during normal use and normal wear and tear (such as battery replacement) may also be covered. Covered repairs are done at no cost to the customer, once the product is returned to us. [Please note: You must make prior arrangement before you return your unit for a warranty repair.]

### Limited Free Hardware Upgrades

Occasionally there are minor hardware upgrades that Summit Technology will choose to perform on returned units. These are free upgrades. Major hardware upgrades are optional and are paid for separately from the warranty. For instance an upgrade of a PS3000 from hardware version 4 to hardware version 5 costs \$1000.



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**Limited Paid Shipping**

Systems that are returned for calibration or repair under new product warranty or extended warranty will be returned to any address in the USA using a shipment method of Summit Technology's choice at no charge to the customer. The customer will pay for return freight if a different shipping method is chosen (usually an expedited method), if the shipment is directed to an address outside of the USA, or if the system is under a reinstated warranty.

**Length and Cost of Warranty**

The original warranty period for PowerSight is for one year from date of purchase. At Summit's option, it can be extended an additional 1 or 2 years at any time while it is under warranty (not to exceed 3 years into the future). In this way, even though warranties can be extended in one or two year increments, your PowerSight meter can have up to 3 years of warranty at a given time. Review the table below to see what item should be ordered for your meter to extend its warranty and what the cost of that warranty would be. For example, if you order a new PS4550 with two additional years of warranty to achieve a total of 3 years of warranty coverage at the time of purchase, you would order a WAR42 at a cost of \$495.

| <b>While Under Warranty, for Models:</b> | <b>For 1 Additional Year of Warranty, Order:</b> | <b>For 2 Additional Years of Warranty, Order:</b> |
|--|--|---|
| PS5000                                   | WAR51 for \$345                                  | WAR52 for \$545                                   |
| PS4550, PS3550                           | WAR41 for \$295                                  | WAR42 for \$495                                   |
| PS4500                                   | WAR41 for \$295                                  | None applies                                      |
| PS3500, PS2500                           | WAR1 for \$295                                   | None applies                                      |

If your PowerSight meter's warranty expires, you may be able to reinstate your warranty for an additional year or two of warranty coverage by buying a reinstated warranty. Review the table below to see what item should be ordered for your meter if you wish to reinstate its warranty. For example, if you order a reinstated warranty for a PS4500 to achieve 2 years of warranty coverage, you would order a RWAR42 for \$595. Note: Once a PowerSight meter's warranty has been reinstated, the warranty can be extended according to the chart above. Exception is the WARL and WAR4L limited warranties.

| <b>When Out of Warranty, Reinstated Warranty for Models:</b> | <b>For reinstated 1 Year Warranty, Order:</b> | <b>For reinstated 2 Year Warranty, Order:</b> |
|--|---|---|
| PS5000   | RWAR51 for \$445                              | RWAR52 for \$645                              |
| PS4550, PS3550   | RWAR41 for \$395                              | RWAR42 for \$595                              |
| PS4500   | RWAR41 for \$395                              | None applies                                  |
| PS3500, PS2500   | RWAR1 for \$295                               | None applies                                  |
| PS3000, PS250  | WARL for \$295                                | None applies                                  |
| PS4000   | WAR4L for \$495                               | None applies                                  |

**Note: Summit Technology reserves the right to not offer a reinstated warranty for any meter.**

PowerSight® Energy Analyzers are designed and manufactured in the USA by Summit Technology, Inc.

**We value your business!**

**For more information on our products contact:**

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