



Benefits of Extending Your Warranty

Deluxe warranty. Full Coverage

Order Number:
[WAR1,2,41,42,51,52]
[RWAR1,2,41,42,51,52]

Our deluxe extended warranty gives you reliability and improved performance for years to come.

PowerSight offers a powerful mix of reliability, accuracy, and capability. Even though it is unlikely that your system will need a repair under warranty, we recommend you purchase an extended warranty. Our deluxe warranty program provides an affordable way to protect the effectiveness of your investment in PowerSight and also to benefit from the ongoing improvements of our products. The benefits of an extended warranty are:

- ✓ Free software upgrades (added value)
- ✓ Free firmware upgrades (added value)
- ✓ Free calibration (\$200 value)
- ✓ Free warranty repair (peace of mind)
- ✓ Limited free hardware upgrades
- ✓ Limited free shipping charges.

Free Software Upgrades

PowerSight Manager (PSM-A) software is continually upgraded. Minor and major feature enhancements are regularly added, as well as fixes and improvements for the ease of use. As long as you are under warranty, you are entitled to free downloads of the latest versions of PSM-A. This will keep you compatible with Windows versions Win7 and newer (older versions have also been compatible, but are no longer guaranteed).

Free Firmware Upgrades

The software that runs PowerSight (the “firmware”) is continually upgraded. Minor and major feature enhancements are added, as well as fixes and improvements to the speed of operation and for the ease of use. As long as you are under warranty, you are entitled to a free upgrade to the latest version of firmware. [Please note: Owners of PS250, PS3000, and PS4000 must make prior arrangement before returning their meters for a firmware upgrade. All other models of meters (e.g. PS4550) can upgrade via the internet.]

Free Calibration

As long as you are under our deluxe warranty, you are entitled to one free calibration with one set of voltage and current probes per year. Although your PowerSight meter’s accuracy is stable, it is good practice to obtain annual NIST-traceable calibrations. [Please note: You must make prior arrangement before you return your unit for a calibration.] [Please note: If you require recording of actual measurements during the calibration process, an additional charge applies.] We recommend that you return your meter with all current probes so they can be calibrated, as well.

Free Warranty Repair

PowerSight is reliable, but while under warranty, any defect or failure of the product that is due to a defect in design or manufacture will be covered. Other failures that occur during normal use and normal wear and tear (such as battery replacement) may also be covered. Covered repairs are done at no cost to the customer, once the product is returned to us. [Please note: You must make prior arrangement before you return your unit for a warranty repair.]

Limited Free Hardware Upgrades

Occasionally there are minor hardware upgrades that Summit Technology will choose to perform on returned units. These are free upgrades. Major hardware upgrades are optional and are paid for separately from the warranty. For instance an upgrade of a PS3000 from hardware version 4 to hardware version 5 costs \$1000.



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Limited Paid Shipping

Systems that are returned for calibration or repair under new product warranty or extended warranty will be returned to any address in the USA using a shipment method of Summit Technology’s choice at no charge to the customer. The customer will pay for return freight if a different shipping method is chosen (usually an expedited method), if the shipment is directed to an address outside of the USA, or if the system is under a renewal warranty.

Length and Cost of Warranty

The original warranty period for PowerSight is for one year from date of purchase. At the time of purchase, this warranty can be extended an additional 1 or 2 years to achieve up to 3 years coverage into the future. This is the most economical time to extend the warranty.

Review the table below to see what product should be ordered at the time of purchase for your meter to extend its warranty and what the cost of that warranty would be. For example, if you order a new PS4550 with two additional years of warranty to achieve a total of 3 years of warranty coverage at the time of purchase, you would order a WAR42 at a cost of \$495.

New Product Warranty, for Models:	For 1 Additional Year of Warranty (2 total), Order:	For 2 Additional Years of Warranty (3 total), Order:
PS5000	WAR51 for \$345	WAR52 for \$545
PS4550, PS3550	WAR41 for \$295	WAR42 for \$495
PS2500	WAR1 for \$295	None applies

In addition, **at any time (at Summit’s option), your warranty can either be renewed to continue the benefits of being under warranty or reinstated to regain the benefits of being under warranty** for an additional year or two.

Review the table below to see what product should be ordered for your meter if you wish to renew or reinstate its warranty. For example, if you order a renewal warranty for a PS4500 to achieve 2 years of warranty coverage, you would order a RWAR42 for \$595. Note: the WARL and WAR4L are “limited warranties”, meaning there are some additional limitations over the Deluxe Warranty of the others due to obsoleted component parts.

After Original Warranty, Renewal Warranty for Models:	For Renewal 1 Year Warranty, Order:	For Renewal 2 Year Warranty, Order:
PS5000	RWAR51 for \$445	RWAR52 for \$645
PS4550, PS3550	RWAR41 for \$395	RWAR42 for \$595
PS4500	RWAR41 for \$395	None applies
PS3500, PS2500	RWAR1 for \$295	None applies
PS3000, PS250	WARL for \$295	None applies
PS4000	WAR4L for \$395	None applies

Note: Summit Technology reserves the right to not offer a renewal warranty for any meter.

PowerSight® Energy Analyzers are designed and manufactured in the USA by Summit Technology, Inc.

We value your business!

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